MEGA Two
■ China Gateway

MEGA Plus
■ Greenfield site

i Adv Shatin

i Adv Tsuen Wan

JUMBO
■ Cost-Effective Site

i Adv Kwun Tong

i Adv Tseung Kwan O

i Adv Chai Wan

ONE
■ Convenient Location

MEGA i
■ Global Gateway

Best Suit Your Commercial and Geographical Needs

Strategically located in various prime commercial and industrial areas in Hong Kong, iAdvantage high-tier data centres are all in carefully selected buildings with state-of-the-art and highly sophisticated data centre design.

Customer Support

We strive to provide the best 7x24 customer support by our Network Operation Centre (NOC) personnel and IT engineer professionals, addressing all critical data centre management tasks and customer needs.

Customer support services include:

Customer Portal
Customers submit operation requests and orders, and generate reports on a user-friendly self-service interface.

Remote Hand Support
Our experienced technicians, NOC personnel and engineers provide remote support services to customers e.g. the checking of alarms, equipment reset, visual inspection, cabling, loopback test as well as tape backup or restore.

FLEXIBILITY · QUALITY · SERVICE

Your Most Reliable Data Centre Partner

sunevision

iAdvantage
Driving the e-volution
A SUNeVision Company

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SUNeVision (SEHK: 1686) is one of the largest data centre service providers in Hong Kong. Residing in the self-owned properties and our controlling shareholder, Sun Hung Kai Properties Limited, SUNeVision through the brand "iAdvantage" to offering the world-class data centre, IP network and managed services for local and international corporations hassle-free on lease issue. Our state-of-the-art data centres are equipped with the robust and resilient infrastructure with high tier standard giving our customers a peace of mind in terms of security and expansion flexibility.

sunevision

Our State-of-the-art Data Centres
Best Serve Your Dynamic Business Needs

iAdvantage is an eminent IT Infrastructure Provider (IIP) in Asia. We are one of the largest and leading data centre service providers in Hong Kong. Established in 1999, we are committed to offering quality total data centre solutions with global internet access and managed services to multinational corporations and local corporate customers ranging from international banking & finance institutions, global and local telecom operators, cloud service providers to SME customers. We strive to provide value-for-money total services to meet your ever-changing business needs in terms of reliability, scalability and security.

Self-Owned Data Centres

We manage nearly 1.5 million square feet of data centre space. Our data centres are strategically located in various prime commercial and industrial regions in Hong Kong Island, Kowloon and the New Territories. All these buildings are either owned by SUNeVision or Sun Hung Kai Properties, securing you the following benefits of reliability:

- 100% direct control of the buildings and all its facilities
- Quick deployment of customized facilities
- Hassle-free from unwanted relocation due to lease issue
- Choices of sites to cope with business needs

Telecom Hub with Global Connectivity

With high concentration of global submarine cable systems and 200+ telecom operators in our data centre, customers can connect virtually to everywhere in the world in a highly cost-effective manner with low latency. Our customers can enjoy benefits from:

- Genuine network diversity
- Stable and strong fiber-optic backbone
- Premium gateway to overseas and to China

State-of-the-art Infrastructure and Services

Our data centres are designed with high international standards. Our new data centre in Tseung Kwan O is even built on the high-tier land set aside by the HKSAR Government. To ensure the provision of flexible yet quality services, our data centres are accredited with ISO/IEC 20000-1 : 2018 in Information Technology Service Management System, ISO/IEC 27001 : 2013 in Information Security Management System, ISO 14001 : 2015 in Environmental Management System and ISO 10002 : 2018 in Complaints Handling Management System. Customers are assured of:

- Premium service level
- Best in class operational excellence
- Total data centre solution

Carrier Neutral: Optimize Your Network Connection

Being a genuine carrier neutral data centre service provider, we are now operating as a Global Telecom Hub in Hong Kong with 200+ Global and China carriers connecting 9 submarine cable systems from all over the world. Our customers can benefit from:

- Absolute freedom of choice in telecom operators
- Unrivaled connectivity from anywhere to everywhere
- Quick to connect

Total Flexibility and Scalability by Customized Solutions

According to the customer's requirements on power and physical security, we offer a diversity of data centre solutions like open farm, private suite and custom-built areas to cater for customer's dynamic business needs. Our customers can always enjoy:

- Flexibility and scalability to meet business needs
- Quick deployment
- Flexible expansion path

Facilities Highlights

INTERIOR ARCHITECTURAL

2-hour fireproof wall partitions with all major equipment rooms compartmented in modular design. Data hall with high density zone, raised floor, sophisticated arrangement of Computer Room Air Conditioning (CRAC) units with hot and cold aisle to ensure high cooling efficiency.

COOLING

Steady temperature and humidity in data centre are essential. The cooling systems comprise the chiller plants in N+1 configuration fully back up by the generators. Pipes are running through dual risers and ring distribution. CRAC units are dual feed from transformers with Automatic Transfer Switches (ATS).

CRACs are equipped with EC fans. The Water Leak Detection System (WLDS) provides leakage detection on CRACs and from the water pipes within the data halls.

SECURITY

We adopt the best practice of security, including sophisticated Building Management System for controlling access of people, goods and vehicles in all of our facilities. Authorized persons are required to do registration before access. Access cards are then issued to persons to access those restricted floors. Visitors will be escorted. Surveillance cameras (CCTV) are installed in all common areas, plant rooms and equipment rooms to ensure 24-hour security control.

ELECTRICAL SUPPLY & DISTRIBUTION

A stable electricity supply is crucial. To achieve highest uptime availability, we offer 2N redundancy for UPS and Generators backup strategically placed in different floors in the data centres. Our fuel tanks have sufficient capacity for backup and refuel services are in place with pre-determined response lead time.

Data halls are all equipped with insulated clean earth terminals and well-planned cable trays for copper & fiber cable laying. Power Monitoring Modules (PMM) are installed with branch circuit monitoring and interfaced to Building Management Service (BMS) for round-the-clock monitoring.

FIRE PROTECTION & SUPPRESSION

Various fire protection and suppression systems are installed in various regions inside our data centres. Plant rooms and UPS rooms are equipped with Automatic Fire Alarm (AFA) as precautions. Double interlock pre-action sprinkler system, FM-200 or Novec 1230 fire suppression systems are used in data halls for optimal benefits of that particular site.

IT AND TELECOMMUNICATION

Equipped with multiple lead-in for telecom operators, our sites provide air conditioned Telecommunications Broadcasting Equipment (TBE) rooms with dual risers to data halls to ensure network diversity without single point of failure.

Facilities in different data centres may vary. For detailed information, please contact your iAdvantage Sales Managers.